



WORK EXPERIENCE

User Experience + Product Design + Interaction

Liteload - Founder / CDO March '24 - Present

- Directed AI-paired development to build a fully offline document parser that augments existing warehouse software, streamlining loading, picking, and shipping to cut labor costs."

BPD - Founder Oct '16 - Present (9 years)

- Founded a full service freelance UX product design company: Bonus Points Design. Clients listed below.

Walgreens - Lead UX Designer August '22 - March '23

- Designed and shipped the soon to be implemented self checkout system for Walgreens, end to end.

Airbnb - Senior UX Designer (UX Designer 5) August '21 - Jan '22

- Designed a data pipeline testing (DAG) product from end to end.
- Created interactive components using internal Lunar design system and Figma's variant features.

eBay - Senior Interaction Designer Nov '20 - April '21

- Worked within the account settings team to design two factor authentication flows for web, mobile web, iOS and Android.
- Utilized eBay's Playbook design system to keep designs consistent.

Cisco Systems - Senior UX Designer March '20 - September '20

- Updated existing designs for the TAC Workspace to make them comply with Lightning Design System by Salesforce.
- Learned Figma and collaborated on the platform.

Kaiser Permanente - Senior UX Designer September '19 - Feb '20

- Worked with design systems and patterns team to originate a DS.
- Ensured components were compliant with WCAG accessibility rules.
- Audited six extensive libraries of existing patterns for redundancy.

Cisco Systems - Mid - Level UX Designer March '19 - August '19

- Developed network performance analytic tools with ENUX team.
- Produced high fidelity mock-ups, iconography and feature design.

CitrusBits / Irisvision - UX Consultant October '18 - September. '19

- Performed heuristic analysis for a low vision aid / mobile AR headset.
- Researched problems by interviewing users, developers, designers stakeholders and customer support team.

Southwest Airlines - UX Product Designer June '18 - May '19

- Created a unified UX workflow for design team by auditing prototyping software platforms.

Nexd <now Olono> - Contract UX Designer January '17 - May '18

- Originated the early user interface designs for AI / CRM software. Guided C-level leadership at meetings to determine style guidelines.

Urban Design + Landscape Architecture

HOK - Urban Design Professional February '14 - February '15

- Built 3D / physical models to visualize design decisions.
- Developed highly detailed construction document sets.

EDUCATION

Continuing Education

Stanford University October '25
UX / UI for AI UX Certificate

Codecademy March '18
Websites From Scratch Intensive

General Assembly October '16
User Experience Design Immersive

Higher Education

University of Texas at Austin '13
MSUD in Urban Design
MLA in Landscape Architecture.

San Jose State University '07
Bachelor of Fine Art



SKILLS

Design Tools

Expert	Competent
Figma	HTML 5
Claude AI	CSS 3
Chat GPT	Google Gemini
Miro	Webflow
Creative Suite	Wix
Illustrator	Git
Photoshop	MS Office
Spline	Keynote
Dall-E	Uizard

Design Skills

User research	Prototyping
Presentations	Mockups
Research	Story maps
Motion design	Wireframing
Flow diagrams	Usability
Testing	Marketing
Style Guides	Branding
Typography	Specifications

Soft Skills

Know Industry best practices
Highly responsive / adaptive
Good communicator
Self-starter, find new approaches
Panache for selling ideas
Prioritize tasks / multi-tasking
Easygoing yet passionate
Excellent team player